

# Who to Call

Service Provider	Contact Number	Service Hours	Access Code(s) Required	Common Reasons to Call
<b>Kinectrics Benefits Centre</b>	1-866-898-8517	Weekdays 8:30 am to 5:00 pm	1. Employee Number	For general information about using the Kinectrics benefits plans
			2. PIN Number	To ask questions about your group benefits - health, dental and life insurance
				To ask questions about your Kinectrics Pension Plan benefits
				To update your personal information (e.g. changing your address, adding dependents, changing beneficiaries)
<b>Great-West Life Assurance Co.            London Benefit Payment Office            255 Dufferin Ave., London,            Ontario N6A 4K1</b>  <a href="http://www.greatwestlife.com">www.greatwestlife.com</a>	1-800-318-6098	Weekdays 8:30 am to 4:30 pm	1. Employee Number	For general information about health and dental claims
			2. Kinectrics Contract (Plan) Number: 51597	To follow up on the status of your health and dental claims
				To find out if a specific expense will be covered by the plan
				To keep track of your own claims history